

Item 4, Appendix1
 Total Annual Pest Control Visits 2004 to 2008

	2004	2005	2006	2007	2008
Rats	3001	2311	1806	1611	1753
Mice	361	513	562	216	144
Rabbits	2		5	1	
Wasps	771	957	768	558	738
Bees	5	27	21	5	7
Fleas	33	47	44	28	24
Bedbugs		2	6	8	8
Cluster Flies					
Food Storage					
Parasites	16	10	46	11	6
Cockroachs	7	2	14	2	1
Pharoahs Ant				2	
Garden Ants	53	45	61	31	34
Other Mammals	7	6	5	31	7
Other Insects	26	35	23	38	27
Birds	3	12	2	6	4
Squirrels					3
Unclassified	90	188	114	669	359
Total	4375	4155	3477	3217	3115

Note:

Data for 2007 and 2008 does not contain details of every revisit carried out by pest control staff and a large number of visits have been recorded as unclassified. This was due to the severe pressure on admin resources during the introduction of the wheeled bin system and the subsequent transfer of admin posts to the Customer Support Centre.